



SHOUKKIYA ASHRAF

Systems Analyst

ABOUT ME

With 2 years and 7 months of experience, I specialize in Oracle Integration Cloud, with expertise in integrating CRM functionalities with various enterprise systems, including SAP, Oracle Sales Cloud, Oracle Content Management System, Oracle B2C Service, and Oracle Field Service Cloud etc.

I also have an impressive track record in developing customer portal and extensions for agent browser BUI to precisely fulfill the requirements within Oracle B2C Service.

Furthermore, I have experience in conducting training sessions for customers, effectively imparting knowledge and empowering them to maximize their usage of the platform.

WORK EXPERIENCE

Speridian Technologies

Full-time · 2 yrs 7 mos

Systems Analyst

Apr 2023 - Present · 3 mos

Skills: Oracle Integration Cloud · Oracle B2C Service · REST APIs · Problem Solving · PHP · jQuery · Cascading Style Sheets (CSS) · JavaScript · HTML · Negotiation · Presentation Skills

Developer

Nov 2022 - Apr 2023 · 6 mos

Skills: Oracle Integration Cloud · Oracle B2C Service · REST APIs · PHP · jQuery · Cascading Style Sheets (CSS) · JavaScript · HTML

Associate

Oct 2021 - Nov 2022 · 1 yr 2 mos

Skills: Oracle B2C Service · PHP · jQuery · Cascading Style Sheets (CSS) · JavaScript · HTML

Trainee Associate

Dec 2020 - Oct 2021 · 11 mos

Skills: Oracle B2C Service · PHP · jQuery · Cascading Style Sheets (CSS) · JavaScript · HTML

HONORS & AWARDS

Issued by Speridian Technologies

MVP – The Most Valuable Player Sep 2022 **Spot Award** Nov 2021

Issued by National Jute Board and Ministry Of Textiles, MHRD

Winner – Smart India Hackathon Aug 2020 **Winner – SIH** Mar 2019

Issued by Govt.Engineering Collage Kannur, Kerala

Winner HACK THE NIGHT Feb 2019

+91-73564-71636

shoukkiya59@gmail.com

linkedin.com/in/shoukkiyaashraf

github.com/ShoukkiyaAshraf

Valiyakath (H) Marhaba, Guruvayur, Thrissur, Kerala, India

EDUCATION

APJ Abdul Kalam Technological University

Vidya Academy Of Science & Technology

Bachelor of Technology(Hons)

2016 - 2020

Computer Science and Engineering

CGPA: 8.42

EXPERTISE

- **Oracle Cloud Applications**
 - Oracle Integration Cloud
 - Oracle B2C Service
 - Oracle Field Service Cloud
 - Oracle Sales Cloud (Beginner)
- **API Integration**
 - REST API
 - SOAP API
 - GraphQL
 - JSON
 - XML
 - API Documentation
 - API Testing
- **Web Development**
 - PHP
 - jQuery
 - TypeScript
 - JavaScript
 - ReactJS (Beginner)
 - CSS
 - HTML
- **Soft Skills**
 - Negotiation
 - Problem Solving
 - Presentation Skills
 - Leadership